



3/18/2020

Dear Clients

We understand that many of the client companies we work with have limited travel for their staffs out of an abundance of caution. We also understand the reality that claims continue and need attention.

We have had open dialogue with our team and note their option to remain home until this historic moment passes. **At this point, all our consultants are committed and available.** Our team is regionally located throughout the west from Washington St to San Diego, in most cases they are within a few-hours' drive from a claim limiting a need to fly

Given the tools at our disposal, Inspection of damage minimizes or eliminates need for interaction. Technology is available to conduct meetings remotely. Access can typically be arranged via phone or email, allowing your claimant the option of not being present. PPE and respirators are also an option should it be requested or required

For a few years now, we have been using multiple tools (such as Eagle View, Hover & Matterport 3D) to enhance and accelerate the inspection process. These tools have enhanced the consultant's ability to document on site conditions absent on-site interaction with anyone.

We regularly use these types of tools in our everyday claims related assessments. Although no one could have anticipated the constraints caused by the current circumstances we are, nonetheless, prepared with tools that allow us to continue working.

Please feel free to contact us for your usual claims related needs. We look forward to continuing the quality demonstrated over the past several years.

Respectfully

A handwritten signature in blue ink that reads "Harry A. Parrish".

Harry A. Parrish
President / Secretary
Construction Services Company